



## **Plain Language Summary**

### **Patient Financial Assistance Program (FAP):**

The mission of South Boston Community Health Center (the “Health Center”) is to provide accessible, high quality services to all patients, regardless of status and ability to pay. Our vision is to meet the health care needs of our community by delivery consistently high quality care with a special emphasis on Primary and Preventive care. We seek to be a leader within the community on health issues, both listening and teaching with respect, compassion and clinical expertise and will always be particularly mindful of the most vulnerable populations.

The Center will help uninsured and underinsured individuals apply for and enroll in health coverage through a public assistance program (including but not limited to MassHealth, the premium assistance payment program operated by the Health Connector, the Children’s Medical Security Program, the Health Safety Net, and Medical Hardship), and/or the Center’s Financial Assistance Program, the “Sliding Fee Discount Program” as appropriate. Assistance for these programs is determined by reviewing, among other items, an individual’s household income, assets, family size, expenses, and medical needs. All patients who are un- or under-insured are eligible to apply for the Center’s Sliding Fee Discount Program.

### **Who is eligible?**

Low-income uninsured and underinsured patients who meet income qualifications are eligible for financial assistance. The financial assistance programs are determined by reviewing, among other items, an individual’s household income, assets, family size, expenses, and medical needs. If eligible, some patients will not be required to pay for services; others may be asked to make partial payment. A Massachusetts resident of any income may qualify for Medical Hardship through the Health Safety Net if certain medical expenses have so depleted his or her income that he or she is unable to pay for health services.

### **How to Apply:**

The Health Center’s Financial Assistance Policy, Sliding Fee Discount Program Policy, Sliding Fee Discount Program application and Patient Payment and Collections policy are available to all patients on the Health Center’s website: **[www.sbchc.org](http://www.sbchc.org)**.

Copies of these policies can also be obtained through the Health Center’s Financial Counseling Department on the first floor of our 409 West Broadway site, or by requesting that a copy be mailed to the individual. This request may be made by calling the Financial Counseling Department at 617-464-6124 or by making a written request to the Financial Counseling Department at the address noted above.

For those whom English is not their primary language, please call the Financial Counseling Department at the number above and translation into their primary language will be arranged.